

Disability Accommodations

NMH Unit Specific Accommodations

All other accommodation can also be used- this is specific to availability on unit

Clear Face Mask



Magnifier



Communication Board



Soft Touch Call Light



Sip&Puff Call Light



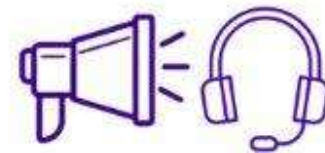
Dry Erase Board



Large Text Print

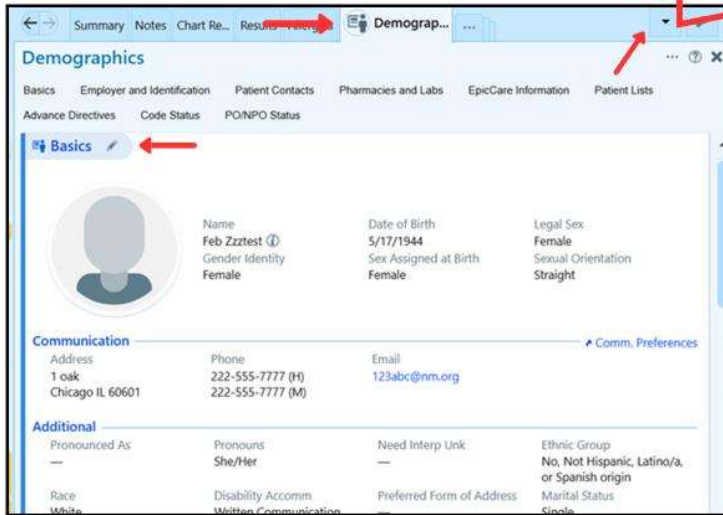


Audio Amplifier

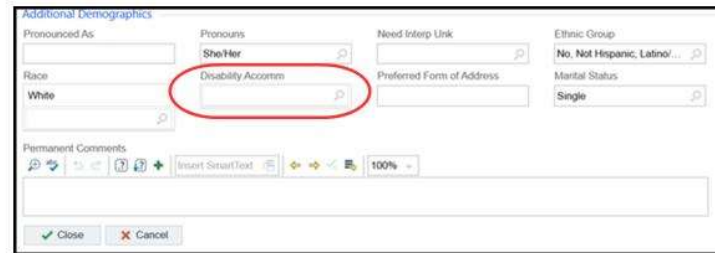


How to document accommodation usage on Epic

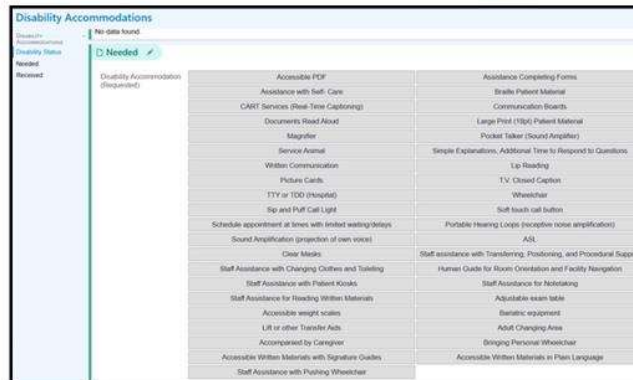
Step 1: open the demographics tab



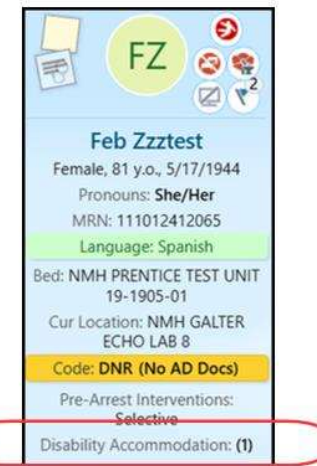
Step 2: In the basics tab, under Additional Demographics - go to Disability Accommodations



Step 3: Select Accommodations needed for your patient



Step 4: Confirm Disability Accommodation is visible under demographic information



Other helpful documentation areas

Disability Status- questions patient can answer via MyNM Chart or in person during admission

Disability Status

Due to a disability, do you need any additional assistance or accommodations during your visit?

Yes, I need additional assistance or accommodation. No, I don't have a disability, or I don't need additional assistance or accommodation.

I am not sure if I have a disability or if I need additional assistance or accommodation. I don't wish to answer.

Are you deaf, or do you have serious difficulty hearing?

Yes No Prefer not to say

Are you blind, or do you have serious difficulty seeing, even when wearing glasses?

Yes No Prefer not to say

Do you have difficulty remembering or concentrating?

Yes No Prefer not to say

Do you have serious difficulty walking or climbing stairs?

Yes No Prefer not to say

Do you have difficulty dressing or bathing?

Yes No Prefer not to say

Do you have difficulty doing errands alone, such as visiting a physician's office or shopping?

Yes No Prefer not to say

Using your usual language, do you have difficulty communicating, understanding, or being understood?

Yes No Prefer not to say

I am still not sure if I have a disability or if I need additional assistance or accommodation.

Yes No Prefer not to say

Create Note

Restore Close Cancel

Patient has received the accommodation(s)? Document it!

Disability Accommodations

Received

Time taken: 4/21/2025 0824

Responsible: Create Note Macro Manager

Show Row Info Show Last Filed Value Show Details Show All Choices

Disability Accommodations Received

Patient Disability Accommodations (Received)

- Accessible PDF
- Accessible Weight Scales
- Accompanied by Caregiver
- Adjustable Exam Table
- Adult Changing Area
- ASL
- Assistance Completing Forms
- Bariatric Equipment
- Braille Patient Material
- Bringing Personal Wheelchair
- CART Services (Real-time captioning)
- Clear Masks
- Communication Boards
- Documents Read Aloud
- Human Guide for Room Orientation and Facility Navigation
- Large Print (18 pt.) Patient Material
- Lift or Other Transfer Aids
- Light Touch Call Light
- Lip Read
- Magnifier
- PDF
- Picture Cards
- Plain Language
- Pocket Talker (Sound Amplifier)
- Service Animal
- Signature Guides
- Simple Explanations, Additional Time to Respond to Questions
- Sip and Puff Call Light
- Staff Assistance with Changing Clothes and Toileting
- Staff Assistance for Notetaking
- Staff Assistance with Patient Kiosks
- Staff Assistance with Pushing Wheelchair
- Staff Assistance for Reading Written materials
- Staff Assistance with Transferring, Positioning, and Procedural Support
- Staff Assistance with Written Forms
- T.V. Closed Caption
- TTY or TDD (Hospital)
- Voice Amplifier
- Written Communication
- Wheelchair

Create Note

Use Restore Close Cancel

Previous Next

Where to locate resources

Accommodations Available

Accommodations are modifications that enable our patients to perform tasks, access services, and participate in activities that might otherwise be difficult

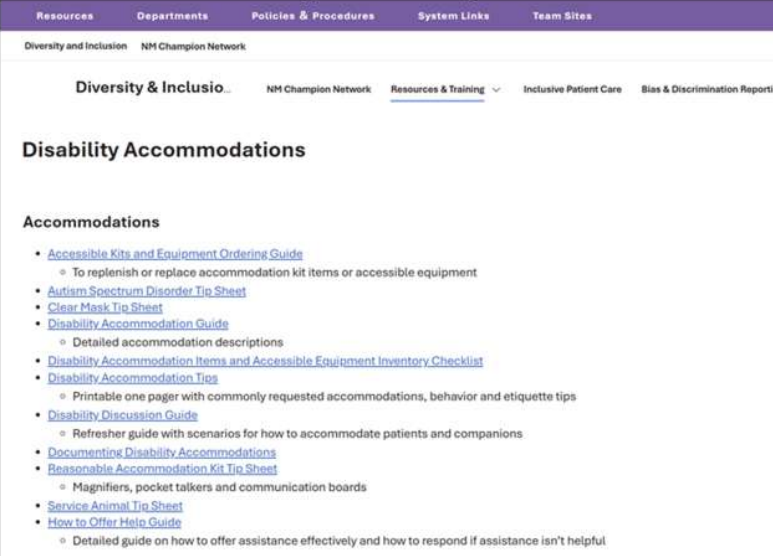
 <p>Clear face mask</p>	<p>Use: For patients who are hard of hearing and benefit from lip reading</p> <p>How to locate: Contact unit leadership or visit your centralized accommodation storage on unit</p> <p>To reorder: NM marketplace #390561</p> <p>Additional tips: For urgent needs, contact interpretations services</p>
 <p>Audio Amplifier</p>	<p>Use: For patients with hearing impairments. It amplifies sounds closest to the listener while reducing background noise.</p> <p>How to locate: contact nursing leadership or visit your centralized accommodations storage on unit</p> <p>For reordering: NM Market place item #309649</p> <p>Additional tips: For urgent needs, contact interpretation services. Also referred to as a "pocket talker." Utilize new earbud coverings with each use.</p>
 <p>Sip and puff call light</p>	<p>Use: For patients with limited manual dexterity</p> <p>How to locate: Sentact</p> <p>Set up</p> <p>Device will come up on an IV pole and bedside staff responsible for setting up device</p> <p>Step 1: Plug in electric cord to head wall</p> <p>Step 2: Disconnect nurse call light remote and connect sip and puff device to the call-light cord</p> <p>Return</p> <p>When the patient is discharged, bedside staff is responsible for removing from room, place IV pole/device in soiled utility room</p> <p>Step 1: Disconnect disposable tubing and dispose of it in garbage</p> <p>Step 2: Disconnect Sip Puff device from call-light cord and re-connect nurse call light remote to call-light cord</p> <p>Step 3: IV pole with mounted items placed in the soiled utility room. Supply chain to come and pick up IV pole</p> <p>*If patient is transferred to another unit, send with the patient to new unit</p>

When to use, how to locate, set up, additional tips

- You can refer to _____ or your unit leadership for tips on ordering, locating, and familiarizing yourself in utilizing accommodations.

NM Interactive

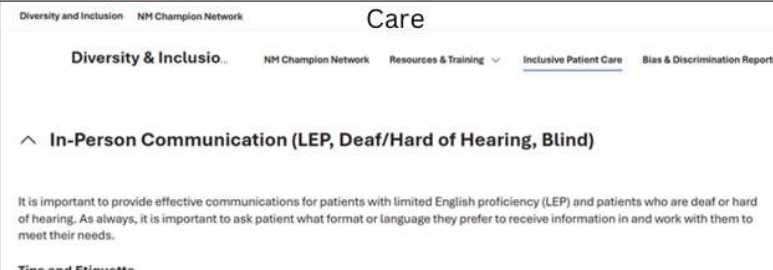
Departments → NMHC Departments → Diversity and Inclusion*
 → Resources and Training → Disability Accommodations



The screenshot shows the NM Interactive website navigation. The top menu includes Resources, Departments, Policies & Procedures, System Links, and Team Sites. The breadcrumb trail is: Diversity and Inclusion > NM Champion Network > Diversity & Inclusion > Resources & Training > Disability Accommodations. The page title is "Disability Accommodations". Under the "Accommodations" section, there is a list of links:

- Accessible Kits and Equipment Ordering Guide
 - To replenish or replace accommodation kit items or accessible equipment
- Autism Spectrum Disorder Tip Sheet
- Clear Mask Tip Sheet
- Disability Accommodation Guide
 - Detailed accommodation descriptions
- Disability Accommodation Items and Accessible Equipment Inventory Checklist
- Disability Accommodation Tips
 - Printable one pager with commonly requested accommodations, behavior and etiquette tips
- Disability Discussion Guide
 - Refresher guide with scenarios for how to accommodate patients and companions
- Documenting Disability Accommodations
- Reasonable Accommodation Kit Tip Sheet
 - Magnifiers, pocket talkers and communication boards
- Service Animal Tip Sheet
- How to Offer Help Guide
 - Detailed guide on how to offer assistance effectively and how to respond if assistance isn't helpful

AND Diversity & Inclusion → Inclusive Patient



The screenshot shows the NM Interactive website navigation. The breadcrumb trail is: Diversity and Inclusion > NM Champion Network > Diversity & Inclusion > Resources & Training > Inclusive Patient Care. The page title is "Care". Under the "In-Person Communication (LEP, Deaf/Hard of Hearing, Blind)" section, there is a paragraph:

It is important to provide effective communications for patients with limited English proficiency (LEP) and patients who are deaf or hard of hearing. As always, it is important to ask patient what format or language they prefer to receive information in and work with them to meet their needs.

Below this is a section titled "Tips and Etiquette".

*Resource page location to be changed in the near future to Office of Health Equity