MIND MAP

WHO WILL BE THE TEAM?

IMPORTANCE OF UNIT LEADERSHIP AND SUPPORT FOR POSITIVE CHANGE

WE NEED HIGH UP LEADERSHIP SUPPORT FOR IMPLEMENTATION

CREATE: WORK PLAN, COMMUNICATION PLAN, MANAGE OR RISKS + CHANGES

DESIRE FROM LEADERSHIP

PROCESS OF COMPLETING QUESTIONAIRE ON DISABILITY / ACCOMMODATIONS

REQUIRED!

ON EACH UNIT, CHECK IN'S / ROOMS (INPATIENT)

ACCOMMODATION'S PROVIDED AND IF USED (FOR WHAT?)

DOCUMENTATION (CHANGE)

NOT ↑ STRESS

ALL RN'S, THERAPY, Physicians

WHY IS IT IMPORTANT?

IN DIFFERENT LANGUAGES

SIGNAGE IDEA W/ BANNERS FOR PT'S TO KNOW WHERE / WHO TO ASK FOR ASSISTANCE / ACCOMMODATIONS

Responsiveness of hospital staff

CHANGE IN WORK CULTURE

THERE IS ↓ AWARENESS AND ACTIONABLE STEPS TO ENSURE SAFE, APPROPRIATE, + EQUITABLE CARE FOR PATIENTS WITH DISABILITY / ACCOMMODATION NEEDS

TRAINING FOR STAFF THAT THEY CAN SIGN UP FOR BY AN EXPERT / CHANGE CHAMPION

INTENTION: POSITIVE ATTITUDE

ETTIQUETTE

e.g. DO NOT MAKE ASSUMPTION SPEAK W/PT NOT PEOPLE THEY ARE WITH

CREATING DOCUMENTS AVAILABLE ON UNITS FOR PT'S ON ACCOMMODATIONS (AVAILABILITY)

PATIENTS AWARE OF ACCOMMODATIONS AVAILABLE @ NM?

GAIN STAFF EXPERIENCE

NOT WILLING

Training focused on disability, barriers, impact of physical / social env

Self-advocacy

WHAT OTHER ACCOMM. MAY BE HELPFUL + REASONABLE?

PATIENT EXPERIENCE

NEEDS

SENSITIVITY, NURSING STAFF NOT HELPING W/ MOBILITY OR TRANSFERS

Patients express wanting staff who are prepared

Modifications / Accommodations + Benefits

More involvement and control of care (performance + participation)

LEAD PROJECT LINDSAY + TEAM

HELP W/ NAVIGATION

Resources to perform successfully

Accommodations AVAILABLE + HOW, WHEN, WHO, WHY TO USE THEM

HELP WITH GUIDING FUTURE QUALITY IMPROVEMENT INITIATIVES

WHAT OTHER SUPPORTS DO OUR STAFF NEED?

HOW DOES THE EQUIPMENT WORK?
WHAT EQUIP. DO WE HAVE?
WHERE TO LOCATE EQUIPMENT

UNIT / LOCATION SPECIFIC